

Take advantage of the Business Support Helpline

Whether
you need a second
opinion or a guiding hand,
instant access to expert
advice comes as
part of the
package

How would you answer these questions?

- An ex-employee has written to us complaining that she was sexually harassed by her manager while she was working for us. She left a few weeks ago. Do we have to do anything or can we just ignore it now that she is no longer employed?
- If I have dismissed an employee for theft from work, but the courts have subsequently found him not guilty, do I have to take the employee back?
- I have received an application for a position we are currently advertising from someone living in Hungary. Would we need to apply for a work permit to be able to employ them?
- One of our employees has had a fall at work and injured himself. He has been taken to hospital, but we do not yet know the extent of his injuries. What should we do to ensure that we are complying with health and safety law?
- I am having trouble getting one of my customers to pay my bill. Is going to the County Court the only option I have?

With employment and health and safety legislation increasing all the time, it's vital that you have access to the right support and guidance to keep your business on the right side of the law. When you need a guiding hand or a second opinion, the Business Support Helpline gives you instant access to telephone advice from a team of experts. Helpline access is included as part of our Fee Protection scheme.

Areas of advice include

- **Employment and personnel**, such as disciplining an employee, dismissal, gross misconduct and redundancy
- **Health & Safety**, such as Hazardous substances and reporting an accident
- **Commercial legal issues**, such as landlord and tenancy, company law and copyright and patent